

JOHN FRANCIS DEYTO

Design & Experience Architecture for AI Infrastructure and High-Consequence Systems

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SUMMARY

Design leader focused on how complex and intelligent systems are understood, governed, and used when outcomes carry real consequence. Work spans enterprise AI, regulated infrastructure, large-scale platforms, and early agentic systems. Specializes in decision experiences, system legibility, and designing boundaries for autonomy and accountability as complexity scales.

Holder of six issued U.S. patents related to AI feedback, behavioral modeling, and interpretability.

HIGH-STAKES DECISION SYSTEMS

Designing experiences for people who are accountable for outcomes under uncertainty, pressure, and constraint.

- Designed decision-critical workflows for AI-mediated people, operational, and infrastructure decisions
- Prioritized interpretability, traceability, and context over speed, persuasion, or optimization
- Worked in environments where misinterpretation affects careers, capital, safety, or infrastructure

Validated in:

Korn Ferry (enterprise AI decision systems), Quintrace / Quinbrook Infrastructure Partners (energy and infrastructure), Electronic Arts (large-scale platforms)

HUMAN-LEGIBLE AI AND BOUNDED AUTONOMY

Designing how intelligent systems explain themselves, operate within limits, and return control to humans.

- Defined permission, scope, escalation, and override patterns for semi-autonomous systems
- Designed interpretable feedback layers translating probabilistic and behavioral signals into human-readable form
- Treated failure, interruption, and recovery as first-class system states

Validated in:

Korn Ferry (interpretable AI platforms), early-stage AI automation ventures

TRUST AND COHERENCE AT SCALE

Maintaining clarity, accountability, and alignment as systems, abstractions, and organizations grow.

- Designed systems where trust is earned through legibility of intent, roles, and boundaries
- Established experience architectures and shared patterns to reduce fragmentation over time
- Surfaced second-order risks introduced by scale, abstraction, and organizational drift

Validated in:

Electronic Arts (global consumer platforms), Care.com (trust-critical marketplaces)

SELECTED INSTITUTIONAL CONTEXT

- **Korn Ferry** — Enterprise AI and decision systems used by Fortune 500 organizations
- **Quintrace / Quinbrook Infrastructure Partners** — Regulated energy, grid operations, and carbon accounting infrastructure
- **Electronic Arts** — Global consumer platforms operating at \$100M+ revenue scale
- **Care.com** — Trust-critical, two-sided marketplaces
- **Early-stage AI automation ventures** — Bounded and agentic systems with explicit human oversight

Full chronological history available separately.

CREDENTIALS

- 20+ years designing and leading complex systems
- Six issued U.S. patents in AI feedback, behavioral modeling, and interpretability
- Background spanning enterprise AI, infrastructure, consumer platforms, and automation